

Privacy Policy

Sites covered by this Policy Statement

This Privacy Statement applies to all COLLEGE CLEAN RESTORATION owned websites and domains, and our wholly owned subsidiaries (COLLEGE CLEAN RESTORATION websites.)

Links to non COLLEGE CLEAN RESTORATION websites

The COLLEGE CLEAN RESTORATION websites may provide links to third-party websites for your convenience and information. If you access those links, you will leave the COLLEGE CLEAN RESTORATION website. COLLEGE CLEAN RESTORATION does not control those sites or their privacy practices, which may differ from COLLEGE CLEAN RESTORATION's. We do not endorse or make any representations about third-party websites. The personal data you choose to give to unrelated third parties is not covered by the COLLEGE CLEAN RESTORATION Privacy Statement. We encourage you to review the privacy policy of any company before submitting your personal information. Some third-party companies may choose to share their personal data with COLLEGE CLEAN RESTORATION; that sharing is governed by that third-party company's privacy policy.

Types of information we collect

This Privacy Statement covers personal information, non-personal data collection and aggregate reporting.

Personal information is information that is associated with your name or personal identity. COLLEGE CLEAN RESTORATION uses personal information to understand better your needs and interests and to provide you with better service. Once you choose to provide us with personal information, you can be assured it will be used only to support your customer relationship with COLLEGE CLEAN RESTORATION. We take seriously the trust you place in us. COLLEGE CLEAN RESTORATION will not sell, rent or lease your personal information to others.

On some pages and links at COLLEGE CLEAN RESTORATION, you can order products or services, request information, subscribe to marketing or support materials, register yourself, or apply for a job at COLLEGE CLEAN RESTORATION . The types of personal information you provide to us on these pages may include name, address, phone number, e-mail address, user IDs and passwords, billing and transaction information, credit card information, contact preferences, educational and employment background, and job interest data.

Non-personal information is data about usage and service operation that is not associated with a specific personal identity. COLLEGE CLEAN RESTORATION collects and analyzes non-personal information to evaluate how visitors use the COLLEGE CLEAN RESTORATION website.

Non-personal data we collect may include the pages visited on the COLLEGE CLEAN RESTORATION websites, unique URLs¹ visited within our website, browser type and IP address. Most non-personal data is collected via cookies or other analysis technologies.

Children's Privacy

COLLEGE CLEAN RESTORATION is committed to protecting the privacy needs of children and we encourage parents and guardians to take an active role in their children's online activities and interests. COLLEGE CLEAN RESTORATION does not knowingly collect information from children under the age of 13 and COLLEGE CLEAN RESTORATION does not target its website to children under 13.

How we use your information

COLLEGE CLEAN RESTORATION uses your personal information to provide you with services and to help us better understand your needs and interests. Specifically, we use your information to help you complete a transaction or order, to communicate with you, to provide service and support, to update you on services and benefits, to personalize promotional offers and to personalize the COLLEGE CLEAN RESTORATION website. Occasionally we may also use your information to contact you for market research regarding COLLEGE CLEAN RESTORATION products or services. We will give you the opportunity to choose your privacy preferences regarding such communications. You may, at any point, contact us to request an opt-on on future communication. Credit card information is used only for payment processing and fraud prevention. This information is not used for any other purpose by our financial services providers or COLLEGE CLEAN RESTORATION and will not be kept longer than necessary for providing the services, unless you ask us to retain your credit card information for future purchases.

Personal data collected online may also be combined with information you provide COLLEGE CLEAN RESTORATION through other sources such as product registration, call centers or public events such as trade shows or seminars.

Personal data given to COLLEGE CLEAN RESTORATION may be transferred across state, provincial and/or country borders for the purposes of data consolidation, storage and simplified customer information management.

Non-personal data is aggregated for reporting about COLLEGE CLEAN RESTORATION website usability, performance and effectiveness. It is used to improve the customer experience, usability and site content.

Who we share your information with

COLLEGE CLEAN RESTORATION will not sell, rent or lease your personal information to others. COLLEGE CLEAN RESTORATION will not share your personal information with third parties except in responding to your requests for products or services. Your permission will be requested when you submit your information. COLLEGE CLEAN RESTORATION shares customer information across COLLEGE CLEAN RESTORATION -owned business entities and companies working on our behalf, but only as required to meet your product or service requirements.

COLLEGE CLEAN RESTORATION occasionally may contract with third-party service providers and suppliers to deliver complete products, services and customer solutions. Suppliers and service providers are required to keep confidential the information received on behalf of COLLEGE CLEAN RESTORATION and may not use it for any purpose other than to carry out the services they are performing for COLLEGE CLEAN RESTORATION. These service providers may change or we may contract with additional service providers to better

accommodate our customers. COLLEGE CLEAN RESTORATION will not share personal information with any other third parties without your permission, unless required by law enforcement action, subpoena, or local law.

COLLEGE CLEAN RESTORATION or its related entities could merge with or be acquired by another business entity or some or all of their respective assets could be acquired. If such a combination or acquisition occurs, COLLEGE CLEAN RESTORATION will make every reasonable effort to notify you in the event we share with the merging or acquiring entity some or all of your personal information to continue serving you.

Your Choices

COLLEGE CLEAN RESTORATION gives you the choice of receiving a variety of information that complements our products and services. You can subscribe to receive certain product- and service-specific information and COLLEGE CLEAN RESTORATION-wide marketing communications. COLLEGE CLEAN RESTORATION -wide communications may include new product information, special offers, or an invitation to participate in market research. We give you a choice regarding delivery of COLLEGE CLEAN RESTORATION -wide communications by postal mail, e-mail and telephone. You can make or change your choices at the data collection point. We will make every effort to honour your preferences. This option does not apply to communications for the purpose of administering order completion, contracts, support, product safety warnings or driver updates.

Your information and third-party companies

Certain COLLEGE CLEAN RESTORATION services are linked with those from unrelated third-party companies, some which offer you the option to share with both COLLEGE CLEAN RESTORATION and the third party personal data you provide. We will not share your personal information with those third-party companies unless you make that choice.

Access to and accuracy of your information

Keeping your information secure

COLLEGE CLEAN RESTORATION is committed to protecting the information you provide us. To prevent unauthorized access or disclosure, to maintain data accuracy, and to ensure the appropriate use of the information, COLLEGE CLEAN RESTORATION has in place appropriate physical and managerial procedures to safeguard the information we collect.

Contacting us

We value your opinions. If you have comments or questions about our privacy policy, please send them to collegeclean@shaw.ca. This privacy statement applies to Canada